

ESD Reentry Priorities: Today and Tomorrow



**Employment
Security
Department**
WASHINGTON STATE

Summer Institute
July 30th and 31st, 2024

Reentry In Central Region



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Prior to 2024....



The offices in the Central Region had been working (in/with):

- Silos
- Independently
- No/Minimal guidance in terms of reporting, performance & tracking data
- No Program Operator/Guidance on a state level.

Entering 2024....



- Central Region Leadership encouraged our administrators to create a charter group that will lead/define/guide our offices on how to meet “REENTRY” goals and targets.
- Central Region REENTRY Group was made up of Administrators, supervisors, and staff from throughout the region
- We were given the autonomy to meet as frequent as needed.

Central Region Reentry Team



From Left to Right:

1. Nino Grey (guest)
2. Chelsey Michel
3. Karla Anguiano
4. Julie Woolery
5. Lora Riggle
6. Victor Aguirre Gutierrez
7. David Gutierrez Betancourt
8. Heidi Ott
9. Ricardo Arce
10. Crysie Kluth
11. Jensi Rosenow (not pictured)

Central Region Reentry Team



- Central Basin (Moses Lake)
 - Okanogan
 - Wenatchee
 - Ellensburg
- Union Gap/Yakima
 - Sunnyside
 - Columbia Gorge

Purpose: To improve employment outcomes for justice-involved customers by increasing access to resources and employment opportunities.

Our Goals



- Identify priorities and develop integrated reentry services to be delivered for each office in the Central region.
- Equip ESD staff in each Central Region office to confidently provide resources, retraining/education and other information to support a smooth transition for those returning to the workforce.
- Bring together justice-involved job seekers and appropriate employers

In Scope



- Improving the quality of service provided to justice-involved customers.
 - Utilizing the current resources available from ESD's Reentry Program work, building on what has been done.
 - Connecting with reentry programs in our area and identifying resources available through partner agencies.
 - Providing staff training to fully integrate Reentry services into daily customer service strategies.
 - Focusing on customer's positive skills and abilities.
- Improving employment outcomes for justice-involved customers.
 - Providing information on education, training, and the programs we offer.
 - Building relationships with employers to reduce barriers to employment opportunities.

How do we “REENTRY”?



- Coyote Ridge medium-security (Central Basin)
- Okanogan County Family Therapeutic Court (Okanogan County)
- Working on building relationships with treatment Centers (Sunnyside)
- “Creating the net” (Columbia Gorge)
- Drug & Family Court(Wenatchee Valley)

Aspects to consider when planning..



- Proximity to jails or facilities
- Who is already seeing your “target customers”
- “What do you bring to the table?”
- Is this scalable, manageable or practical?
- Could we apply this model somewhere else?
- “When” is very important

Reentry Future State



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Purpose



To dramatically improve employment outcomes for justice impacted individuals (JII) through engagement in DOC facilities and the community, leading to increased quality of life for these citizens, lower recidivism, and greater public safety.

Description



Outcomes will be achieved by focusing on four areas:

- ESD staff training in reentry employment navigation and anti-bias
- Delivery of in-person employment services in DOC facilities and facilitation of warm handoffs to the JII county of destination where more intensive services will be available
- Peer resource and systems navigation in the community to address barriers that impact job attainment and retention
- Directed employer engagement on behalf of this population

Performance Outcomes - Projected



ESD/DOC Data Sharing Measures

- Recidivism rate
- Which facilities or counties produce the most positive or negative outcomes
- How many warm handoffs to counties of destination completed

Quantitative Measures

- 2nd and 4th quarter exit retention and median income numbers
- Skills development metrics
- Referrals to partners for services

Qualitative Measures

- Highlighting individual success stories and case studies
- Pre and post service delivery surveys for participants, both in facility and in community
- Assess stakeholder feedback about the quality of the system, responsiveness, and addressing of stakeholder needs

Questions?



Contact Information



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